

# Legal, financial, and identity recovery support

Receive the help you need with your Member Assistance Program



It can be difficult to know what to do or where to turn when legal issues, financial difficulties, and identity theft strike. Your Member Assistance Program (MAP) can provide guidance. We have a team of experts ready to connect you with professionals who can offer advice and save you time and money. Our help is unbiased and entirely pressure free.

# Access legal, financial, and identity recovery services through your MAP



## Find peace of mind today

Visit **anthemEAP.com** and log in by entering **MEABT** or use the **QR code**.



Speak to MAP directly by calling **855-686-5615**.

## Consult with a lawyer

The first half-hour consultation with our experienced attorneys is free and can be conducted over the phone or in person. Common topics include child custody, divorce, estate planning, and landlord disputes. In addition, you can:

- Receive a discount on fees for cases requiring additional support.
- Access our large library of online legal resources and forms.
- Use our free software to create a customized estate plan, including a will, shared or individual living trust, healthcare directive, durable power of attorney for finances, as well as over 20 additional essential documents.

## Improve your finances

This free service puts you in touch with counselors and educators who can help you strengthen your financial standing. Reach out to:

- Ask about bankruptcy, budgeting, controlling debt, estate planning, and mortgages.
- Set long-term goals to build your savings.
- Explore our online resources, including articles, financial calculators, and budgeting tools.
- Find a Certified Financial Planner™.

## Monitor or recover your identity

Your MAP also offers free monitoring and theft resolution services. Experts are accessible 24/7 to help with:

- Reviewing your credit report for indications of identity theft.
- Contacting your issuer or banking institution.
- Placing a fraud alert or security freeze with the three credit bureaus.
- Reporting to consumer credit agencies.
- Completing necessary paperwork.
- Negotiating with creditors to fix your debt history.

You're encouraged to register for an account on the MAP website before you need services. This enables our monitoring experts to act quickly when issues arise.

Once you sign up, if you have a breach of identity or think your identity may have been stolen, call 888-883-1852 to speak with an identity theft resolution specialist.



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